



CERTIFICATE OF INSURANCE

Product Name: MULA Car E-Hailing Insurance Policy

Master Policyholder: MULA Car International Sdn Bhd (“MULA”)

Master Policy Number: O285801224

Thank you for opting for this MULA Car E-Hailing Insurance Policy and premium payment of **RM0.50** (*inclusive of 6% service tax*) per e-hailing journey on MULA’s platform.

This policy provides you with protection in the event you sustain an injury as a result of an accident occurring during the period which commences from the time you board the E-hailing Vehicle and ends when you alight from the E-hailing Vehicle upon completion of your journey.

This coverage is applicable to each e-hailing journey (*excluding chartered journeys*) undertaken by you after you have opted-in for this policy until you decide to opt-out of this policy.

You are covered if such injury results in:

| No. | Benefits | Compensation (RM) |
|-----|--|-------------------|
| 1 | Accidental Death | 25,000 |
| 2 | Permanent Disablement | 25,000 |
| 3 | Medical Expenses | 250 |
| 4 | Daily Hospitalization Income (up to 14 days) | 100 Per Day |
| 5 | Surgical Cash Allowance | 1000 |
| 6 | E-hailing Cash | 100 |

Please click on this [Policy Wordings](#) and [Product Disclosure Sheet](#) for further details of the terms and conditions of this Policy. The commencement and end time of your e-hailing journey will be as recorded on your E-hailing Application.

Your personal information including information on your NRIC/Passport Number as a registered user in the MULA E-hailing Application must be accurate for customer identification.

This Certificate of Insurance is issued pursuant to your purchase of the MULA Car E-Hailing Insurance Policy which is subject to the standard terms and conditions of the policy. This Certificate of Insurance and the policy wordings shall be read together to form an entire contract between the Company and the Master Policy Holder/ Certificate Holder.

Nomination:

We would like to encourage you to appoint a nominee (in relation to benefits payable due to Accidental Death) to expedite processing of policy payments with minimal administrative documents. You will be able to download the nomination form from [beneficiary-nomination-form.pdf](#) and the original executed form must be submitted to us at AIG Malaysia Insurance Berhad, Level 17, Menara Worldwide, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur.

The original physical nomination form is a mandatory document required in the event of a claim. In the absence of the form we will be guided by Paragraph 8 and Paragraph 9 of Schedule 10 of the Financial Services Act 2013 when paying policy monies upon death of an insured person.

Note: The Company shall not be deemed to provide cover and shall not be liable to pay any claim or provide any Benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose the Company, the Company’s parent company or its ultimate controlling entity to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union or the United States of America.

Should you require further assistance, feel free to contact MULA Car International Sdn Bhd, or call us at 1 800 88 8811 (9.00 a.m. to 5.00 p.m., Monday to Friday) or, email AIGMYCare@aig.com.



The MULA Car E-Hailing Insurance Policy is underwritten by AIG Malaysia Insurance Berhad. AIG Malaysia Insurance Berhad is licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.