



## TERMS & CONDITIONS

1. This E-Hailing Insurance, namely 'Mride E-Hailing Insurance policy', is an insurance cover available to protect you and/or your accompanying spouse and/or children during your MOEVD E-hailing journey.
2. A summary of the key terms and conditions can be found in the Product Disclosure Sheet along with the Policy Wordings which is available in the 'Insurance Tab' of MOEVD App.
3. By opting in for this Mride E-Hailing Insurance policy:
  - (a) You hereby acknowledge and agree that you have fully read our Product Disclosure Sheet and Policy Wordings.
  - (b) You acknowledge that you understand the policy terms and conditions and that the E-Hailing Insurance opted is suitable for your insurance needs.
  - (c) You are aware of the [eligibility requirements](#) on age, residency and occupation and that you fulfill the same.
  - (d) You have deemed to have read, understood, and consented to the collection and subsequent processing of your personal information by MOEVD Groups Sdn Bhd and AIG Malaysia Insurance Berhad (whether obtained during the application process or administration of the Mride E-Hailing Insurance policy) in accordance with the Privacy Notices as from time to time published on the websites at <https://www.aig.my/campaigns/moevd-home> and <https://www.aig.my/privacy-notice>.
  - (e) Your personal information including information on your NRIC/Passport Number as a registered user in the MOEVD Car E-hailing Application must be accurate for customer identification.
4. When you decide to opt-in for the Mride E-Hailing Insurance policy, every subsequent ride will be covered and a premium of RM0.50 will be added to each of the ride fare until you decide to opt-out of this Mride E-Hailing Insurance policy. The Mride E-Hailing Insurance policy excludes E-hailing Vehicles booked on a chartered basis.
5. You acknowledge and agree that you must take reasonable care to disclose all material facts which you know or ought to know which could impact your risk profile and ensure that all information provided in the E-Hailing Application are full, complete, correct, honest and to the best of your knowledge as these information form the basis of your contract.
6. When you decide to opt-out of this Mride E-Hailing Insurance policy or when you cease to satisfy any of the eligibility requirements of this Mride E-Hailing Insurance policy, the coverage provided will automatically terminate.
7. This Mride E-Hailing Insurance policy may be withdrawn or terminated by MOEVD Groups Sdn Bhd and AIG Malaysia Insurance Berhad at any time without prior notice to you.
8. If you have any questions regarding the terms and conditions of this Mride E-Hailing Insurance policy, you may contact AIG Malaysia at 1800 88 8811 (Monday – Friday, 9am – 5pm).
9. This Mride E-Hailing Insurance policy, is arranged by MOEVD Groups Sdn Bhd as the master policyholder of this insurance policy. This 'Mride E-Hailing Insurance' policy is underwritten by AIG Malaysia Insurance Berhad which is



licensed under the Financial Services Act 2013 and regulated by Bank Negara Malaysia.