



AIG Malaysia

Raising Concerns and Reporting Misconduct ('Whistleblowing')



AIG is committed to a culture of integrity and strives to ensure compliance with the law and our own ethical standards at all times. In line with this commitment and the AIG Code of Conduct, AIG has established reporting channels to enable individuals (including AIG's employees, interns, customers, vendors, contractors, consultants, etc.) to voluntarily:

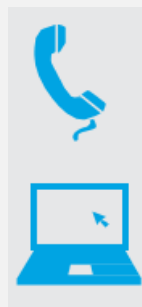
- report information which may show that one or more of the following has been, is being, or is likely to be, committed:
 - a criminal offence;
 - a failure to comply with any legal obligation;
 - a miscarriage of justice
 - the putting of the health and safety of an individual in danger;
 - damage to the environment; or
 - deliberate concealment relating to any of (i) to (v) above.
- report a breach of AIG's policies or procedures such as the AIG Code of Conduct
- report behaviors that harms or is likely to harm the reputation or financial well-being of AIG; or
- report other unethical or questionable practices.

Privacy notice

Reports made to us or records of reports made, may contain personal information. The confidentiality and security of such personal information will be protected and will be processed in accordance with our Privacy Notice as from time to time published at <http://www.aig.my/privacy-notice>.

Concerns or reports can be made through any one or more of the following channels:

Contact Details



- Local Compliance Officer and Local HR by email at AIGMYWhistle@aig.com
- AIG Malaysia's Independent Non-Executive Directors by email at AIGMYWhistleBOD@aig.com
- AIG's Global Compliance Group by phone at +1 646 857-1877 or by email at corporatelegalcompliance@aig.com
- AIG Compliance HelpLine at by phone at +1877 244-2210 or online at www.aigcompliancehelpline.com

Other Reporting Channels:

Individuals may also have the right to raise concerns or lodge a report with relevant regulators or other law enforcement agencies such as Bank Negara Malaysia or the police.

Non-Retaliation Policy

AIG prohibits retaliation against any individual who has made a report in good faith. However, all individuals should make sure that, to the best of their knowledge, the information supplied is correct and made in good faith. Knowingly providing inaccurate or misleading information may result in the possibility of civil or criminal liability. Also, to the extent possible, any report should be limited to facts that are relevant for the report and the follow-up investigation.

Version	Approval Date	Approval Authority
1.0	7 December 2017	AIG Malaysia Insurance Berhad 's Board of Directors



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Additional information about AIG can be found at www.aig.com and www.aig.com/strategyupdate | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: <http://www.linkedin.com/company/aig>. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this product.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com.