



## **NCD Forfeiture Waiver for affected customers on Putra Heights incident**

Dear Valued Policyholder,

AIG is pleased to announce that we will retain your No Claim Discount (NCD) under your Comprehensive Motor Policy for claims made following the Putra Heights gas pipeline incident. Please note that this NCD retention is granted on an ex-gratia, one-off and exceptional basis, and does not set a precedent for future claims.

For further queries, please contact our Customer Care at [1-800-8888-11](tel:1-800-8888-11) or email us at [AIGMYCare@aig.com](mailto:AIGMYCare@aig.com).