



Hi Courts Customer,

To ensure a smooth and efficient claim process, please have the following details ready when submitting a claim:

Type of Benefits	Supporting Documents
<b>Identity Theft</b>	<ul style="list-style-type: none"><li>❖ Duly completed <a href="#">Claim Form</a></li><li>❖ Copy of police report</li><li>❖ Authorization letter to obtain your records and information</li><li>❖ Financial reports from the licensed financial institutions</li><li>❖ Original receipts of legal fees, court fees, miscellaneous fees used to resolve identity theft</li><li>❖ Unpaid leave proof from employer – referring to Lost Wages benefit</li><li>❖ Demands, notices, receipts, summonses, complaints, or legal papers connected to the identity theft cover</li></ul>
<b>Accidental Death</b>	<ul style="list-style-type: none"><li>❖ Duly completed <a href="#">Claim Form</a></li><li>❖ Copy of police report</li><li>❖ Copy of death certificate</li><li>❖ Nominee's identity card (if nominee is stated in the policy) or claimant's identity card and proof of relationship (if no nominee is stated in the policy)</li><li>❖ Letter of Administration/ Sijil Faraid or its equivalent as applicable.</li><li>❖ Detailed medical report from treating doctor</li><li>❖ Detailed postmortem report/ autopsy report</li></ul>
<b>Permanent Total Disablement</b>	<ul style="list-style-type: none"><li>❖ Duly completed <a href="#">Claim Form</a></li><li>❖ Copy of police report</li><li>❖ Medical specialist report confirming the permanent disablement and percentage of disability for assessment done at the end of 12 months after the accident.</li><li>❖ Detailed medical report from treating doctor</li></ul>
<b>Inconvenience Allowance</b>	<ul style="list-style-type: none"><li>❖ Duly completed <a href="#">Claim Form</a></li><li>❖ Copy of police report</li></ul>
<b>Daily Hospital Income</b>	<ul style="list-style-type: none"><li>❖ Duly completed <a href="#">Claim Form</a></li><li>❖ Copy of police report</li><li>❖ Doctor's diagnosis notes or medical report</li><li>❖ Copy of hospital billing statement or hospital discharge summary</li></ul>

**Note: Further documents may be requested where necessary during the claim assessment process.**

Having these details prepared will expedite the processing of your claim and help us provide you with the best possible assistance. Along with the above information, email your claim request to:

1. [AIGMYCare@aig.com](mailto:AIGMYCare@aig.com) for Identity Theft Claim; or
2. [MYPAClaims@aig.com](mailto:MYPAClaims@aig.com) for Accidental Death, Permanent Total Disablement, Inconvenience Allowance and Daily Hospital Income Claim.

Thank you and we appreciate your cooperation in making the claims process efficient for you.