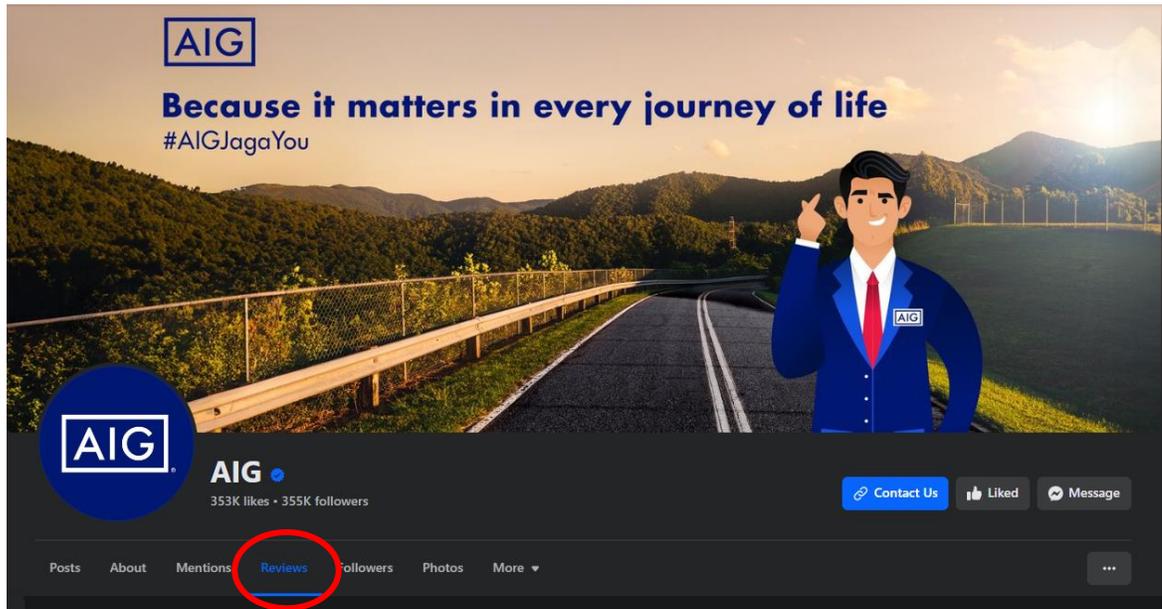


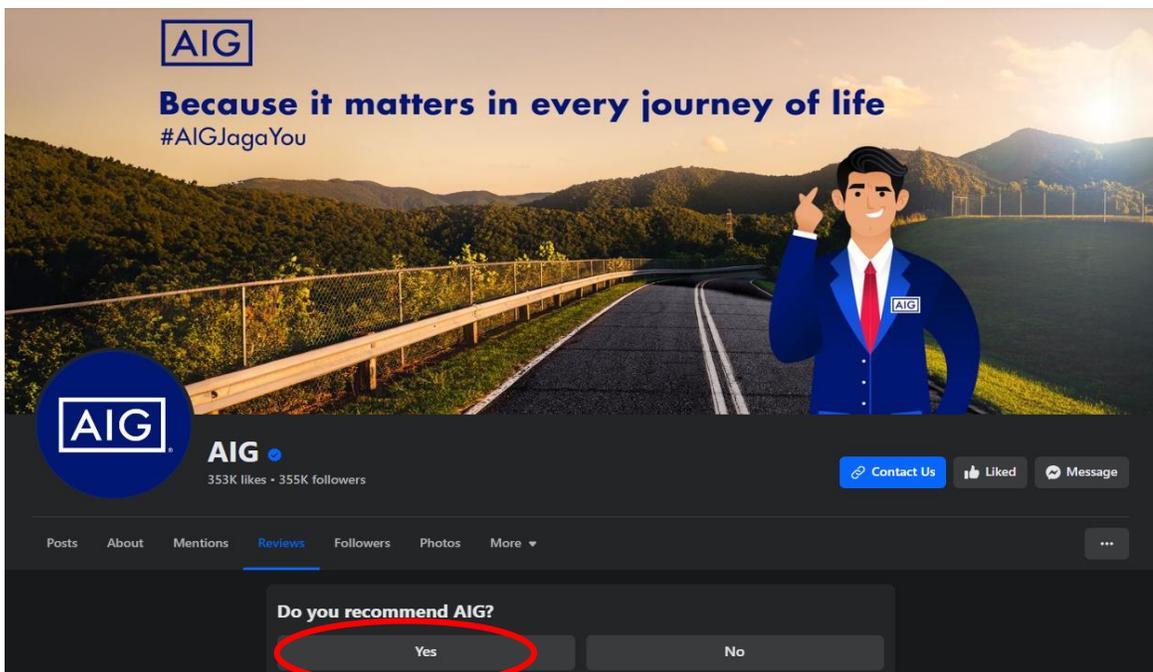


## Guide to Publishing a Facebook Review

- 1) Login to your Facebook Account
- 2) Key in <https://www.facebook.com/AIGInsuranceMalaysia> in your browser

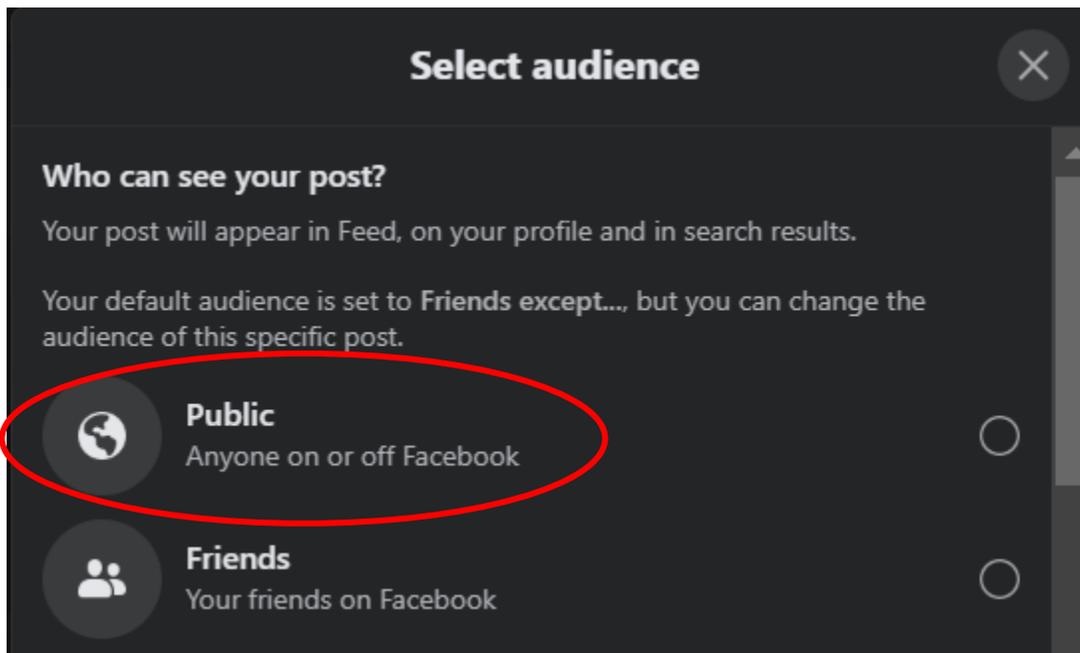
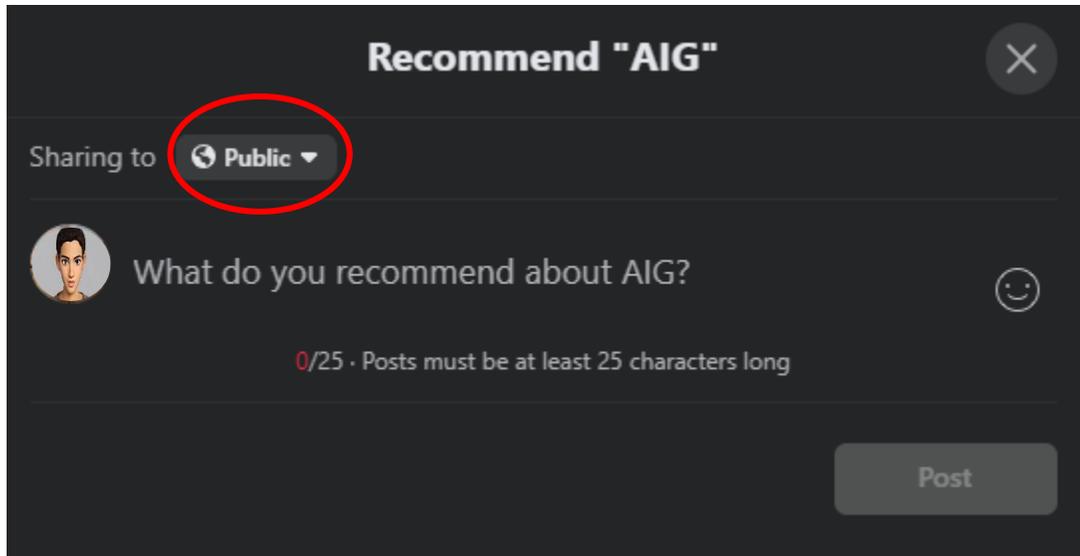


- 3) Upon clicking on "Reviews", you will be prompted with the question below "Do you recommend AIG?". Please click on "YES".





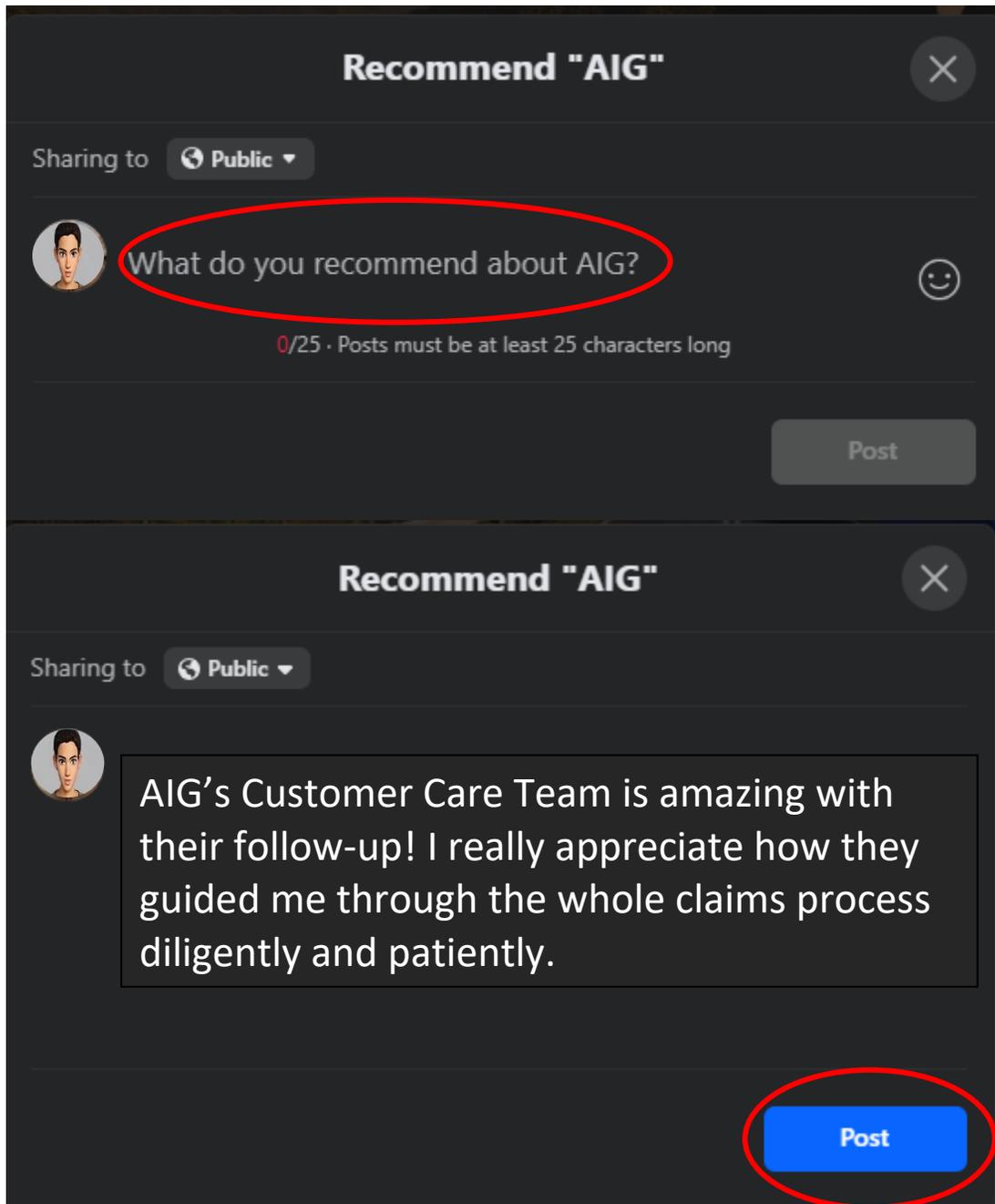
- 4) After clicking on yes, you will have to choose the Audience who will be able to view your review. Please select "PUBLIC" from the dropdown menu circled below.



Click "DONE" after your selection.

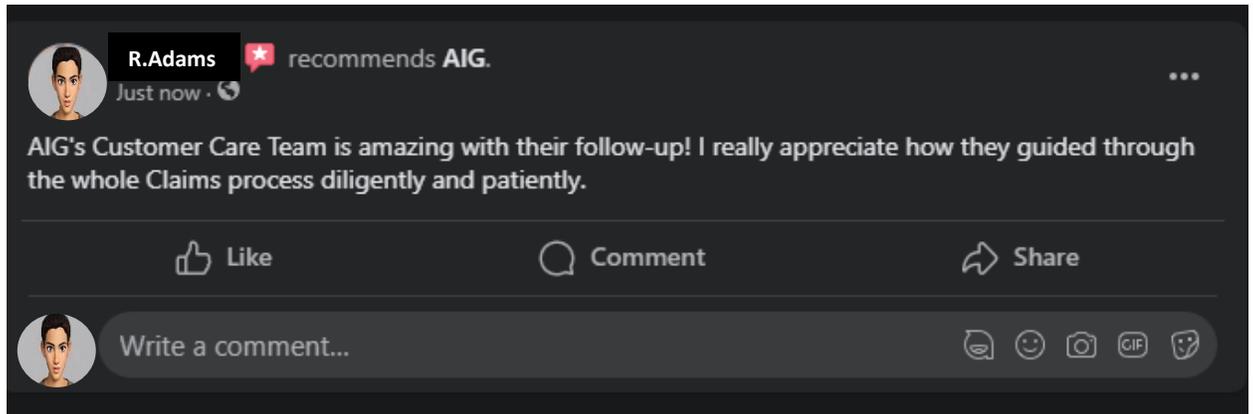


- 5) After selecting "PUBLIC" as the audience, you can start keying in your compliments for AIG (in the space circled below) and click on "POST" once you're satisfied with your review.





- 6) Upon publishing, please screenshot your Review and e-mail it to our Customer Care Team at [AIGMYCare@aig.com](mailto:AIGMYCare@aig.com) with the Subject "*I Recommend AIG*". Please include your full name (Policy Owner) in the e-mail .



- 7) Our team will verify your review and details. The Touch n' Go reload pin will be e-mailed to you upon successful verification within 7 working days from receiving your e-mail.

## Terms & Conditions

- 1) The invitation to publish a review on <https://www.facebook.com/AIGInsuranceMalaysia/reviews> is for specific / selected customers only. Please **do not** share or forward the e-mail.
- 2) Each invited POLICY OWNER is only entitled to receive the Touch n' Go reload pin ONCE throughout this campaign.
- 3) AIG reserves the right to substitute the Touch n Go reload pin with another prize of a similar value in the event of unavailability of the reload pin
- 4) **IMPORTANT** : Please **do not EDIT / DELETE** your review after sending the screenshot to us / receiving the reload pin.
- 5) AIG reserves the right to publish and display the names, addresses of the participants, photographs of the participants and audio/visual recording for the purposes of mass media, marketing materials for publicity purposes without compensation. By agreeing to these terms, participants hereby agree that their name and image can be used by AIG for any mass media, marketing, or publicity purposes.