

AIG Private Car Insurance – ‘Extra Mile Campaign’ Terms and Conditions

TERMS AND CONDITIONS

1. Campaign and Campaign Period

- 1.1. This “**AIG Private Car Insurance – ‘Extra Mile Campaign’**” (“**Campaign**”) is organized by AIG Malaysia Insurance Berhad (Company No. 795492-W) (“**AIG**” or the “**Organizer**”).
- 1.2. This Campaign is applicable to new and existing customers who purchases the AIG Private Car Insurance (Comprehensive Cover) policy (“**AIG Private Car Insurance**”) with the add-on of Personal Accident Protection (“**PPP**”) or Personal Accident Protection Plus (“**PPP+**”) for a policy period of at least one (1) year, subject to the fulfilment of certain criteria under the Campaign (“**Customers**”).
- 1.3. This Campaign is not open to any person who is a sanctioned individual under the laws of the United States of America, European Union or Malaysia. For the avoidance of doubt, this shall include persons that are, or is likely to become subject to, any sanction imposed by the United States of America or the European Union, including any sanction that supports a decision or resolution of the United Nation’s Security Council.
- 1.4 This Campaign will start on 9 June 2020 and will end on 30 June 2020 (“**Campaign Period**”).
- 1.5 This Campaign will be governed by these terms and conditions and details of the Campaign will be available on at <https://www.aig.my/content/dam/aig/apac/malaysia/campaigns/aigextramilecampaign-1-termsandconditions.pdf> (collectively referred to as the “**Terms and Conditions**”). By joining this Campaign, Customers are deemed to have read and agree to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, result in forfeiture of any of the Reward(s) (as defined in Clause 4 herein) at the Organizer’s absolute discretion.

2 Campaign mechanics and Reward(s) entitlement

- 2.1 Customers must purchase the AIG Private Car Insurance with the add-on of PPP or PPP+ only via AIG’s affiliated partners’ and Agents. If you do not have existing AIG Agent, you can locate them at <https://www.aig.my/find-an-agent>.

2.2 Eligible Customers will be entitled to the Reward based on the following add-on plan/sum insured for the PPP or PPP+:

Product	Plan/Sum Insured (RM)	Reward Entitlement (RM)
PPP	10,000	10
PPP+	60,000	20
PPP+	90,000	30
PPP+	120,000	40
PPP+	150,000	50
PPP+	180,000	50
PPP+	210,000	50
PPP+	240,000	50

Note:

The add-on protection of PPP/PPP+ is not offered via every affiliated partner. Please refer to your affiliated partner for further information.

3 Eligibility Criteria

3.1 To be eligible for this Campaign, Customers must purchase the AIG Private Car Insurance with the add-on of PPP or PPP+ via the methods set out in Clause 2.1 of this Terms and Conditions during the Campaign Period of 9 June 2020 to 30 June 2020 and with a policy coverage start date of 9 June 2020 to 28th August 2020.

3.2 The Reward(s) to be received by each Customer will also be based on the Reward(s) entitlement criteria and category set out in Clause 2 of this Terms and Conditions.

3.3 Each eligible Customer will be entitled to receive one (1) or more Reward (subject to the available denomination and reward entitlement amount) for one (1) AIG Private Car Insurance policy purchased.

3.4 A valid mobile number and accurate email address of the Customer/vehicle owner must be provided to the Organizer.

3.5 The purchase of the AIG Private Car Insurance is subject to AIG's motor underwriting guidelines, which may be updated from time to time.

3.6 Customers shall assume full liability and the Organizer shall not be liable in the event of any injury, damage or claim resulting from participating in the Campaign and/or use and/or redemption of their Reward(s) and/or infringement of third party intellectual property rights.

3.7 The AIG Private Car Insurance policy purchased by the Customer pursuant to this Campaign must be subsisting for a minimum of six (6) months. If the AIG Private Car

Insurance policy is cancelled by the Customer for whatever reason, the Organizer has the right to deduct all Reward(s) received by the Customer under this Campaign from the refund of premium for the cancellation of the AIG Private Car Insurance policy.

4 Reward(s)

- 4.1 Each Customer who fulfils the Eligibility Criteria set out in Clause 3 of this Terms and Conditions may receive one (1) or more Touch 'n Go e-Wallet reload pin ("**Reward(s)**"), subject to the available denomination and reward entitlement amount. The Reward(s) may be subject to change without prior announcement.
- 4.2 The Rewards available is subject to availability, on a first come, first serve basis while stock last.
- 4.3 The Rewards cannot be exchanged or sold for cash, cannot be refunded and are non-transferable to any other person.
- 4.4 All transportation, personal costs and/or other cost and expenses incurred by Customers in this Campaign, and in collecting or redeeming the Rewards shall be borne by the Customers themselves.

5 Notification of Reward

- 5.1 Results for the Campaign will be announced by the Organizer or any of its appointed vendor ("**Reward Announcement**") via email or SMS to the Customers within three (3) months from the date of purchase of The AIG Private Car Insurance policy based on the contact details provided in the AIG Private Car Insurance policy. The Organizer reserves the right to delay the timing of the Reward Announcement.
- 5.2 Rewards are to be redeemed within three (3) months from the Reward Announcement unless otherwise arranged with the Organizer. In the event a Customer fails to redeem the Reward within the stipulated period, the Reward shall be deemed to have lapsed.
- 5.3 In the event the Organizer is unable to reach the Customer via email or SMS within two (2) weeks from the date of the Reward Announcement for whatever reason, the Organizer reserves the right to withdraw the Rewards.

6 Personal Information

- 6.1 By participating in this Campaign, Customers are deemed to have given their consent to the Organizer to process their personal information in accordance with the Organizer's Privacy Notice as from time to time published on the Organizer's website at <http://www.aig.my/privacy-notice>.

If Customers submit personal information relating to other individuals to the Organizer, Customers are deemed to further represent and warrant that Customers have the authority to provide information relating to the other individuals to the Organizer, that Customers have informed the other individuals about the purposes

for which his/her personal information is collected, used and disclosed as well as the parties to whom such personal information may be disclosed by the Organizer, and that the other individuals agree and consent that the Organizer may collect, use and process his/her personal information in accordance with the Organizer's Privacy Notices.

- 6.2 All personal information submitted must be accurate and complete. The Organizer may at any time, request for documentary evidence of such information. The Organizer reserves the right, at any time, to verify the validity of any information submitted and to disqualify any Customer that does not comply with these Terms and Conditions or that interferes with the process.
- 6.3 Incomplete, indecipherable, illegible or incorrect information or any Customer which violates these Terms and Conditions will be disqualified.

7 Rights of the Organizer

- 7.1 If for any reason, any aspect of the Campaign is not capable of running as planned, including (but not limited to) by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any causes beyond the control of the Organizer which corrupts or affects the administration, security, fairness, integrity or proper conduct of the Campaign, the Organizer reserves the right to at its sole discretion cancel, terminate, modify or suspend the Campaign, or invalidate any affected Customer. For the avoidance of doubt, any cancellation, termination, modification or suspension by the Organizer of the Campaign shall not entitle the eligible Customers to any claim or compensation against the Organizer, its agents and employees for any and all losses or damages suffered or incurred by the Customers as a direct or indirect result of the act of cancellation, termination, modification or suspension thereof.
- 7.2 The Organizer may at its sole discretion, disqualify any Customer and prohibit further participation in the Campaign by any person whom the Organizer reasonably believes has tampered with the process or operation of the Campaign or who has acted in violation of these Terms and Conditions or in a disruptive manner or for any other reason.
- 7.3 Any Customer who submits any material or information which the Organizer reasonably considers is inappropriate for any reason whatsoever, including but not limited to obscene, illicit or otherwise inappropriate written content will be disqualified from the Campaign and will not be eligible to any Rewards.
- 7.4 The Organizer reserves the right to substitute any of the Reward(s) with another reward of a similar value in the event of unavailability of the Reward(s). The Customers are not entitled to any cash compensation, benefits or substitution in any form whatsoever in lieu of the Reward(s) unless determined by the Organizer. The Organizer reserves the right to forfeit the Reward(s) awarded if the Customers fail to comply with these Terms and Conditions.

- 7.5 These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
- 7.6 The Organizer reserves the right to publish and display the names, photographs of the Customers and audio/visual recording for the purposes of mass media, marketing materials for publicity purposes without compensation. By agreeing to these Terms and Conditions, Customers hereby agree that their name and image can be used by the Organizer for any mass media, marketing or publicity purposes even after Campaign Period.
- 7.7 Neither the Organizers nor any of its officers, servants, employees, representatives and/or agents (including without limitation, any third party service provider engaged by the Organizers for this Campaign) shall be liable to any person participating in this campaign for any direct, indirect, special or consequential loss or damage (including, but not limited to loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 7.8 The Organizer's decision on any matter concerning the Campaign is final and binding, including the determination of the eligibility of the Customer. No correspondences or appeals will be entertained.
- 7.9 The Organizer shall not be responsible or liable for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the internet and/or websites.
- 7.10 The Organizer has the absolute discretion to change, amend, vary, delete or add to any of these Terms and Conditions and/or to terminate, suspend or cancel this Campaign at any time with or without prior notice. For the avoidance of doubt, the termination, suspension or cancellation of the Campaign shall not entitle the Customers to claim for compensation against the Organizer for any losses or damages suffered or incurred by the Customers as a direct or indirect result of the act of termination, suspension or cancellation of this Campaign.